



*Working in Partnership*

Veolia & West Northamptonshire Council

## Community Request for Support

### Terms and Conditions

Northampton Borough Council and Veolia recognise and appreciate that our community have a passion for keeping Northampton clean.

There are a variety of services available that Veolia and Idverde can support for community clean ups and events which are detailed below.

**Community Litter Pick** - We can provide litter picker equipment if requested and the removal of collected rubbish.

**Green Waste Pod removal** - We can provide a Pod in which to place your collected green waste.

**Organised Events** - We can provide the waste facilities for onsite collection and removal of waste, we also can provide a litter pick service alongside this.

If you wish to request any of these services please read these Terms and Conditions carefully, complete the relevant section on the below form and return to Veolia.

[UK.Veolia.Waste.Northampton-Municipal.Mailbox@veolia.com](mailto:UK.Veolia.Waste.Northampton-Municipal.Mailbox@veolia.com)

OR

Veolia

Westbridge Depot, 9-13 St James Mill Road, Northampton. NN5 5JW

### **Community Litter Pick**

#### **How to get started**

- Decide which area in your community you wish to litter pick. Please **do not** litter pick any area that are hard to access safely. This includes areas with



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embankments, ditches, streams etc. Please ensure the above is considered before submitting your request.

- Decide what date and time you propose to do it.
  - Decide what equipment you think you will need (please see check list for guidance)
- Try to get as many people as possible involved in your litter pick– the more people the more fun it will be.

Once you have thought about the above, and you wish to go ahead, please complete the request form and send it to [UK.Veolia.Waste.Northampton-Municipal.Mailbox@veolia.com](mailto:UK.Veolia.Waste.Northampton-Municipal.Mailbox@veolia.com) . One of Veolia's officers will contact you to confirm your application has been received and will make the necessary arrangements.

If you are unable to carry out your arranged litter pick. Please contact Veolia to let them know at the earliest opportunity.

Please be advised that all litter pickers must be returned. This enables Veolia to assist another community group with another litter pick. We reserve the right to re-charge for any lost or stolen equipment.

### **During your litter pick**

Please **do not** pick up any sharp objects, including drug paraphernalia or broken glass. Veolia have the equipment to dispose of these safely. If you see any of these items please report them using the Northampton Borough Council app, or on the website <https://mycouncil.northampton.digital/reportlt.html> and Veolia will collect them.

If you see any fly tipping please report it via the Northampton Borough Council app, or on the website <https://mycouncil.northampton.digital/reportlt.html>. Please **do not** move the items as Veolia will check and collect any evidence upon their arrival, and dispose of the items accordingly. Please also do not remove any hazardous waste and report this using the website details above.

### **Refuse Disposal**



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Once you have completed your litter pick Veolia will come along to collect the sacks. Please note:

- Refuse will only be picked up if it is placed in the coloured sacks that Veolia provide. Please do not use black sacks as this may be confused with flytipping or residual waste.
- No bulky household items will be collected.
- Refuse must be left in a location that is accessible to a vehicle, easily identifiable without causing obstruction.

You are welcome to dispose of the refuse through your normal waste stream, or alternatively please indicate on this form that you will require Veolia to collect the refuse.

During your litter pick if there is an opportunity to take any photographs of your event, we would be interested in using them for future publicity. Please send any photographs to [UK.Veolia.Waste.Northampton-Municipal.Mailbox@veolia.com](mailto:UK.Veolia.Waste.Northampton-Municipal.Mailbox@veolia.com)

Before any community litter pick takes place one of these request forms must be completed. This enables Veolia to keep a log of any litter picks carried out, and to ensure they have one of their operatives available to collect the sacks after.

**Please note**

Veolia require at least 5 working days' notice for any community litter pick. Any requests made without this notice may be refused.

Please complete all questions with as much information as possible.

1. Name of individual or Organisation e.g. Cubs, Guides, Individual, School etc – Address, Postcode, email address, and Contact Number?

2. Location of your litter pick

**Check List**



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What equipment do you think you will need to clean up your area? Please indicate by ticking the appropriate box and specifying the quantity required.

Equipment		Required	Quantity
Litter Pickers			
Sacks			

3. Start / Finish times - Please indicate the date/time you propose to start and finish your project

**Date:**

**Start Time:**

**Finish Time:**

4. Please indicate date, time & location you will present your sacks for collection. Please note, no bulky household items will be collected. (Please ensure a vehicle can access this location for loading waste).

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5. Number of people expected to be involved?

<b>Adults</b>	
<b>Children</b>	

6. Are you involved with any other clean-up group / project? If yes please give

details:

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## Green Waste Pod Removal

Strictly 600kg of waste only : green waste approx as pictured, heavy waste eg soil - 2/3 of a cubic metre (approx 24 compost bags) - please note: no mixed waste



allowed either one or the other. spread loads in evenly

across the pod.

All waste must go inside the pod and not be left beside it - charges will be made in this instance

Advance notice of 2weeks prior to the event required, only 2no. pods are potentially available at any one time, Idverde reserve the right to reject application on short notice and pods booked elsewhere

DATE:	
DATE & DURATION OF POD REQUIRED:	
POD REQUIRED BY:	
LOCATION OF REQUIRED POD: (PLEASE BE EXACT, PODS CANNOT BE RELOCATED ONCE DROPPED)	
ACCEPTED/ DECLINED	
DISCLAIMER:	BY SIGNING THIS FORM YOU ACCEPT ALL THE ABOVE TERMS AND TAKE FULL LIABILITY FOR THE USE OF AND OPERATION OF THE POD IN YOUR CARE FOR



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	THE DURATION OF THE PERIOD ABOVE
SIGNED USER GROUP:	
PRINT USER GROUP:	
SIGNED IDVERDE	
PRINT IDVERDE	

### Acknowledgement

Please tick this box to acknowledge you have read, and accept the terms and

conditions.

Requestor.....

..... Contact Number

.....

Email/Postal address

.....

Once you have completed this form please return to:

[UK.Veolia.Waste.Northampton-Municipal.Mailbox@veolia.com](mailto:UK.Veolia.Waste.Northampton-Municipal.Mailbox@veolia.com)

OR

Veolia

Westbridge Depot, 9-13 St James Mill Road, Northampton. NN5 5JW

\*Please be aware that all property is that of Veolias and must be treated with care - Any damage or loss could incur charges.

\*Event organisers are responsible for positioning containers during/after the event and they must be returned on time to the delivery point as discussed with Veolia



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prior to delivery.

## **Organised Event**

### **Services available**

- Euro Bin 1100ltr - Recycling & Domestic waste streams including collection and delivery
- Wheelie bin - 240ltr - Recycling & Domestic waste streams including collection and delivery
- Litter picking - All day & After Event

### **How do I arrange this?**

- Decide which service(s) is required for the event
- Complete the below Community Event Service Request form checklist ● Send to detailed email address
- Veolia will provide a quote for requested service(s)
- Respond to Veolia with acceptance of quote
- Veolia will contact to finalise event arrangements.

## **Community Event Service Request checklist**



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Event Name .....

Date of Event .....

Duration .....

Location .....

Service request:

Container	Recycling	Quantity	Refuse	Quantity
Euro Bin 1100ltr				
Wheelie Bin 240ltr				

Service	During Event	After Event	All Day Event (Includes During and After)	Number of Crew
Litter Picking				